

What happens when you call the Future Directions CIC Whistle Blowing Helpline?

1. Your call goes through to a mobile phone at Marle House. The phone call will not be answered, it will go straight to answerphone.
2. The Whistle Blowing mobile phone is checked by the Office Manager for messages each morning at 9am.
3. The message is passed on to the relevant person as instructed in Future Directions Whistle Blowing Policy.
4. The answer phone message will be deleted.
5. This is a completely anonymous process, your phone number will not be noted and will not be used in any reports.

Confidentiality The information you give us will be dealt with in confidence, and you can raise concerns anonymously.

Who can I contact if I don't want to speak to Future Directions CIC?

If you feel like you can't talk to someone at Future Directions CIC, read CQC's quick guide to whistleblowing or guidance for workers which give helpful advice on speaking out about poor care and what protection you will have from the law.

Whistleblowing: Quick guide to raising a concern with CQC

Staff or families can also call the National Whistleblowing Helpline which is 08000 724 725 to seek independent, confidential advice.

Staff, remember that you can also talk to your Trade Unions about any concerns you may have.

Summary of Whistleblowing Contacts:

National Whistleblowing Helpline: 08000 724 725

Future Directions CIC Whistleblowing Hotline: 07791 505 930

CQC Whistleblowing Helpline: 03000 616 161

Your Trade Union